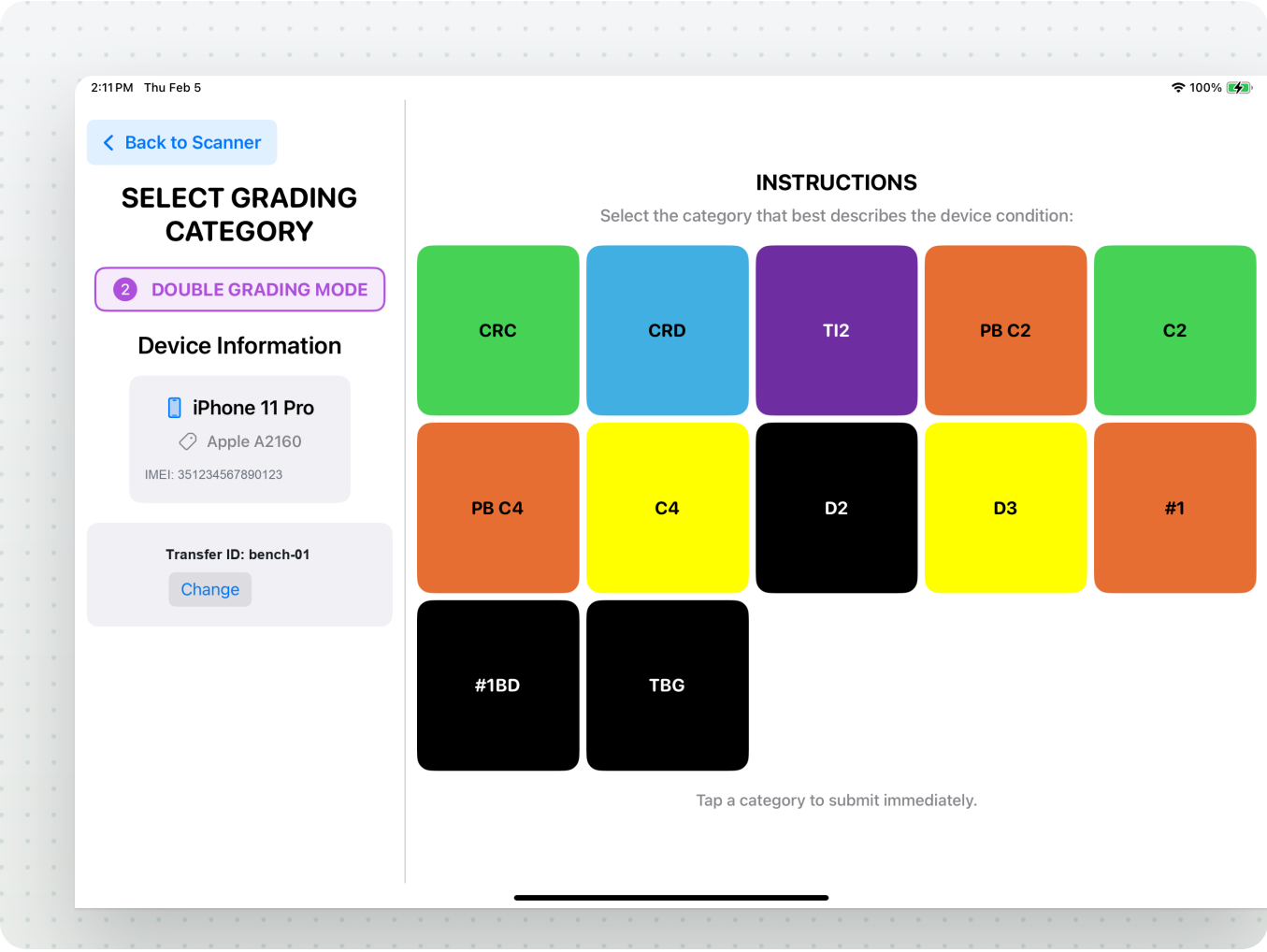
MANUAL GRADING & CLEANING APP

Scan the device, tap its category, done.

Cosmetic grading and cleaning as a timed, audited station on a tablet at the bench, not a judgment call made off-system. The grade lands on the device's existing record, with a timestamp, an operator and a history behind it.



AUDIENCE
Operations & quality leaders at device processors

RUNS ON
iPad at the bench · Control Center

WEB
assetscience.com

AT A GLANCE

The eight questions every buyer asks.

This product grades and cleans. It does not test and it does not erase. What it adds is a grade on the same device record the diagnostic and erasure products already write to.

CERTIFICATE

Not from this product

Grading issues no erasure certificate. The grade lands on the **same device record that carries the certificate** issued by Pro-Diagnostics, MacRestore or Pro-Diagnostic PC, and the public certificate carries a process and grading block.

ADISA CERTIFIED

Not applicable

No data is erased here, so there is nothing to certify. ADISA assurance level 4 applies to **Pro-Diagnostics and MacRestore**, the products that do the wipe.

TYPE OF WIPE

None

Cleaning in this product is a **shop-floor cleaning pass** recorded as its own visit on the device record. Data wipe is a separate program on the diagnostic stations.

GUIDED USER TESTING

No

One screen. The operator sees the device, reads the instruction and **taps one category**. Tapping submits; there is no second step.

TYPE OF TESTS

None

A cosmetic grade and a cleaning pass. A grade is a **measurement, not a verdict**: the record carries the category, not a pass or fail.

MAIN FEATURES

4

Scan-to-grade on a tablet. **Grading categories defined per customer.** Double grading where the grade changes the price. UPH tracking and operator auditing on the grading bench.

PLATFORMS SUPPORTED

iPad

Runs on an **iPad at the bench**. The device in hand is identified by scanning its identifier into its existing record; categories and programs come from Control Center.

DATA ANALYTICS AND API

REST

First, second and final grade on the device record. Explore grid with **47 exportable columns**, CSV or JSON, scheduled reports, and the REST API. Nothing is held back.

1

Scan

The operator scans the device. Its model, part number and IMEI appear from the existing record.

2

Tap

One tap on the category that best describes the condition. That tap submits the grade.

3

Agree

In double grading mode a second operator grades the same device without seeing the first answer.

4

Report

The grade is on the device record in Control Center, in the Explore grid and over the API.

Where it fits. Cosmetic grading and cleaning are two of the plain-language goals in the Control Center Configuration Wizard, beside receiving, data wipe and diagnostics. The grading bench is a station like any other: timed, audited and reporting to the same place.

THE BENCH FLOW

One gesture per device.

The operator's whole job on this screen is to pick the category that best describes the device in hand. Everything else is already known.

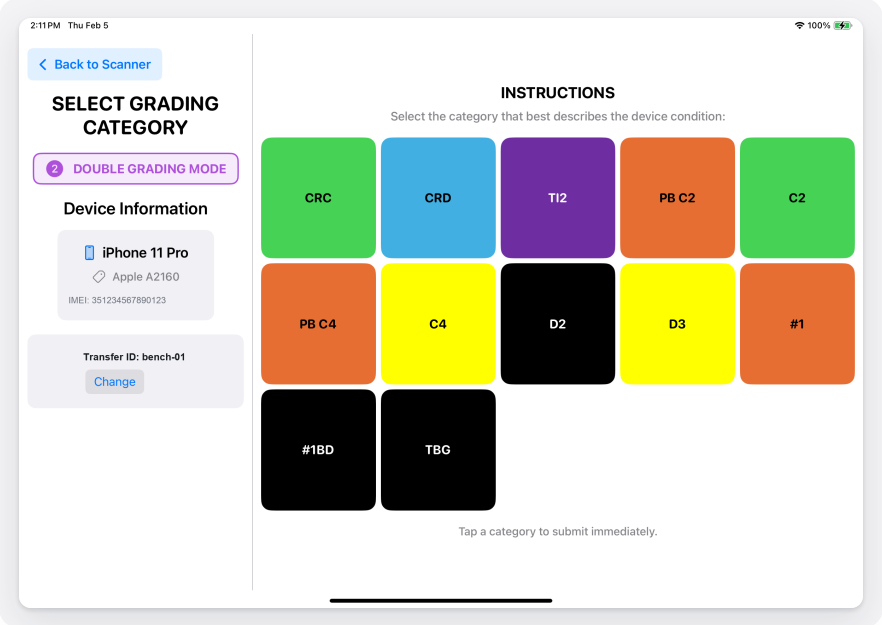


FIG. 1 Grading app on iPad → Select grading category. Left: the scanned device with model, part number and IMEI, the transfer it belongs to, and the Double Grading Mode badge. Right: the customer's twelve categories, one tap each. Identifiers shown are synthetic.

1

Scan

The device is scanned straight into its existing record. Model, part number and IMEI come up from that record, not from the operator.

2

Category

Tap a category to submit immediately. Each tile carries the color and code your customer defined, so it reads from across the bench.

3

Done

Back to the scanner for the next unit. The grade, the operator, the time and the transfer ID are on the record.

REFUSED, NOT GRADED

No intake or diagnostics record, no grade.

A device the platform has never seen is refused at the scanner. The grade is always added to a record that already exists, so it cannot float free of the unit's history.

CLEANING, THE SAME WAY

A cleaning pass is its own visit.

The shop-floor cleaning pass is recorded against the device like the grade: an operator, a time, a transfer. No services and no tests, and no data erasure; that stays on the diagnostic stations.

Photo documentation attached to the unit. Photos taken at the grading bench travel with the device record, so the condition behind a grade can be shown, not just asserted, when a buyer asks.

CATEGORIES DEFINED PER CUSTOMER

Your customer's grades, with their own codes and colors.

Grading criteria are standardized per customer and applied at a station like any other service. The tiles the operator taps are the categories in the list, by name and color, not a letter mapped from them afterwards.

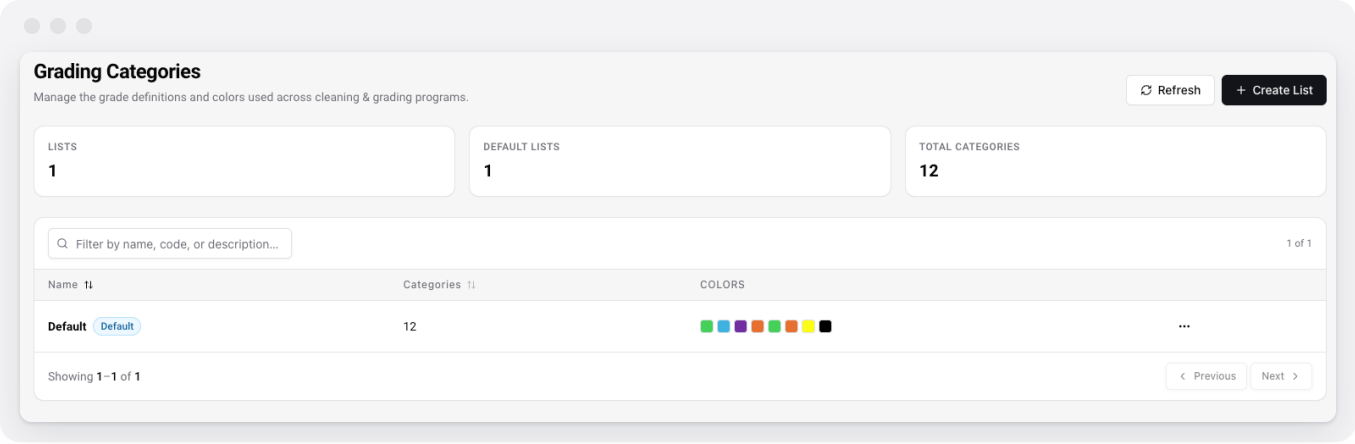


FIG. 2 Control Center → Advanced modules → Grading Categories. Grade definitions and colors used across cleaning and grading programs: one Default list of twelve categories here, with Create List for the next customer's scheme.

DOUBLE GRADING

Where the grade is worth money, two operators have to agree.

On categories that change the resale price, the app can require **two independent operators** to land on the same grade before it is accepted. The second grader does not see the first one's answer. A disagreement is surfaced rather than averaged away, and the final grade is what everything downstream reads as the device's latest.

- **Double grading mode on the categories that justify it**, not on every unit.
- **The second grader grades blind.** The first answer is not on their screen.
- **First, second and final grade** all stay on the record, so a dispute traces to a person and a moment.

VISIT	WHAT IT CARRIES
Cleaning	A shop-floor cleaning pass recorded against the device. No services, no tests.
Grading	The first grading pass. Carries the `first grade`.
2nd Grading	The regrade. Adds the `second grade` and the `final grade`, which downstream reads as the device's latest.

Why it is part of the platform. A grade decided outside the system is a number nobody can audit later. Running it as a station means the grade has a timestamp, an operator and a device history behind it when a buyer disputes it. The grade travels on the device record, not in a spreadsheet.

OPERATOR AUDITS

How do you know the operator is grading and not guessing?

A grader who marks everything B gets through more units than a grader who looks. Reviewing a sample of finished work tells you what somebody did when they knew it would be checked. An audit is a test whose result the platform already knows, slipped into the normal queue on a normal device, indistinguishable from real work.

IN THE PRODUCT'S OWN WORDS

> Audits are tests where the result is staged in order to evaluate the reliability of an operator. These percentages define the ratio of audits to real tests that operators will be tasked with, for each operator audit status.

Control Center → Operation Management → Audits, verbatim.

QUALITY

Operator variance, caught before it ships.

Operator variance drives no-fault-found rates. Auditing catches it before a device ships mis-graded.

TRAINING

New operators watched closely, veterans trusted.

A new operator is monitored closely; a veteran is trusted with the higher-stakes suites.

ACCOUNTABILITY

Disputes over a grade are resolvable.

Every action is logged, time-stamped and tied to the operator's ID.

PER AUDIT STATUS, NOT PER PERSON

A new hire is audited heavily. A proven operator, less.

The ratio of audits to real work is set per operator audit status. The adjustment happens on its own from the policy you set once; nobody maintains a list.

SET IN TWO PLACES

Per facility, and per test suite.

Operation Management → Audits sets the policy per facility. On the suite itself, operator audits are a 0–5 setting beside fail-code display, device support level and rapid test.

A NUMBER YOU CAN ACT ON

Audit fail, beside throughput.

Audit fail sits in the Performance Dashboard KPI band next to Processed, Pass rate and Avg UPH. Audit-fail percentage per operator is a column in Explore, and Top failed audits tells you what to train.

A FAIR COMPARISON, OR NONE

The dashboard refuses to compare unfairly.

Put two operators side by side at different audit levels and the platform says so before it draws the chart: a performance gap is expected, because one of them spent part of the shift on staged work.

Two honest limits. The per-test audit breakdown is a live view of the current day, not a historical archive. And an audit measures operator reliability, not device condition: whether the person can be trusted with the call, not whether this phone is an A or a B.

UPH AND THE RECORD

A station like any other, measured like any other.

The grading bench reports to the same Control Center as the diagnostic stations. Its units per hour, its operators and its grades are on the same dashboards, in the same grid, over the same API.

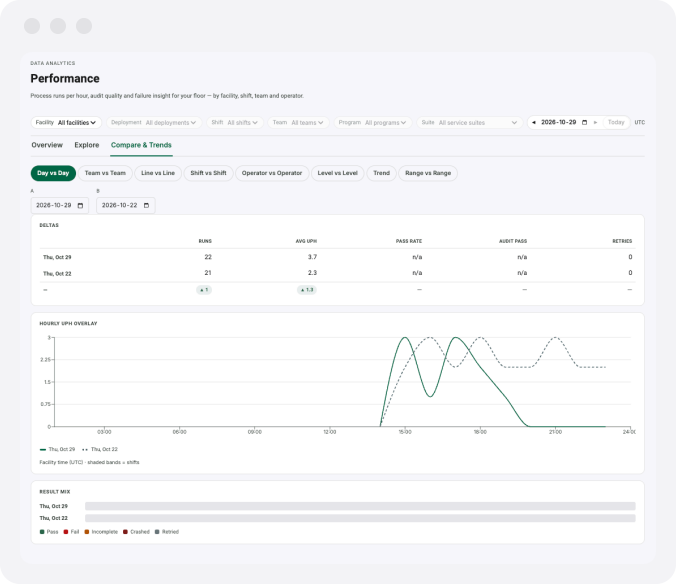


FIG. 3 Control Center → Data Analytics → Performance → Compare & Trends, Day vs Day. Runs and average UPH for two days, with the deltas, above both days drawn on the same hourly axis in the facility's own time.

Seven numbers above everything else: Processed, Pass rate, Avg UPH, Current UPH, Audit fail, Retries and Incomplete, filtered by facility, deployment, shift, team, program and service suite at once.

Average UPH is weighted by active hours, so an hour with two operators on the floor does not count the same as an hour with twenty. Shifts are shaded onto the hourly plot, so a dip is read against the shift that was actually working.

Eight ways to ask whether this is good: Day vs Day, Range vs Range, Team vs Team, Shift vs Shift, Line vs Line, Operator vs Operator, Level vs Level, and Trend. Operator vs Operator shows who needs training; Level vs Level compares new operators with proven ones.

Where the grade shows up.

PLACE	WHAT YOU GET
Configuration Wizard	Cosmetic grading and Cleaning are program goals in plain language, beside receiving, data wipe and diagnostics.
Grading Categories	Lists of grade definitions and colors, used across cleaning and grading programs. One list per customer scheme.
Device History	The grading visits on the device's own record, alongside its diagnostic result and its erase, with operator and timestamp.
Device Scanning	The Combined screen merges the last diagnostic, grading and data-cleaning results for a scanned device, or a whole pallet from a CSV.
Reporting → Explore	The live record grid: filter, chart by operator, bulk-search a CSV of identifiers, export 47 columns as CSV or JSON, or schedule it.
Automation	A flow can update the Grade field on a record when its trigger matches, before the record is released to reporting.
REST API	The same records, over the Back-Office API. Full CSV and REST export is included; nothing in the grid is held back.

OPERATOR AUDITS

We were first to audit operators, and the tooling ships in the platform.

Every grade has an operator, a time and a device history behind it. Staged audits run in the normal queue, the ratio adjusts to the operator's status on its own, and the result sits on the same dashboard as throughput, so speed and accuracy are visible together rather than argued about.

Grade a device on your own bench.

Start a free trial, define your customer's categories in Control Center, and grade a device from an iPad. Then open its record and read the grade beside its diagnostic result.

FREE TRIAL
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PUBLIC CERTIFICATES
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